



## Utility Billing Office

The Utility Billing office is the first place to go for your water and waste collection needs. The Utility Billing function includes waste collection billing for Bellbrook residents and water service billing for Bellbrook residents, businesses, and portions of Sugar Creek Township.

For questions regarding your water or waste collection service (city residents), please contact the Utility Billing office at (937) 848-4638. You can also visit the Utility Billing page on our website at [www.cityofbellbrook.org](http://www.cityofbellbrook.org).

The Utility Billing office is located on the first floor of the Administration building at 15 East Franklin Street. A payment drop box is located at the front entrance to the building. Office hours are Monday through Friday from 8:30 AM to 4:30 PM.

## Pay Your Bill Online

**E-Bills** Residents can receive their Bellbrook utility bill over email. Visit the Utility Billing page on our website to sign up for this service. Current and past statements are available for customers to view.

**Pay Online** Residents can pay their bill over the internet with a credit card or checking account. Visit the City's web site for additional information. A transaction fee will apply for credit card payments.

## 2015 Water Quality Report Overview

The Environmental Protection Agency (EPA) requires all community water systems to annually provide a water quality report to their customers. The Bellbrook Water Department is proud of the fine drinking water it provides and is pleased to show that it meets all water quality standards. This annual water quality report shows the source of water, lists the results of tests, and contains important information about water and health. The Bellbrook Water Department will notify you if there is ever any reason for concern about your water. The City of Bellbrook has a current, unconditioned license to operate the water system.

The City Bellbrook continues to improve the water system. In 2015, the City extended the water main on the high-pressure portion of the system through downtown Bellbrook. This extension completed the looping of the high-pressure system and helps to ensure water service in the event of a significant water main break. The new connection also enhances the water system pressure in downtown Bellbrook which is vital for fire protection. With these and other improvements, the City provides excellent water service at rates that are below the regional average.

## Water Source

The source of Bellbrook's drinking water is ground water pumped from wells drilled into the aquifer that lies beneath the City. The aquifer extends the length of the Miami Valley. Residents are encouraged to report activity or spills that could cause contamination of the aquifer.

The aquifer has a high susceptibility to contamination. This is due to its sensitive nature and the existing potential contaminant sources identified. This does



not mean that the well field will become contaminated; only that conditions are such that the ground water could be impacted by potential contaminant sources. Future contamination can be avoided by implementing protective measures. More detailed information is available in the City's Wellhead Protection Report and Susceptibility Analysis, which can be obtained by contacting Ryan Pasley, Water Foreman, at (937) 848-8415.

## Required Additional Health Information

In order to ensure that tap water is safe to drink, the EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration regulations establish limits for contaminants in bottled water that must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA Safe Drinking Water Hotline at (800) 426-4791.

The sources of drinking water, both tap and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.



## Required Additional Health Information Continued

Contaminants that may be present in source water include:

- A. *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- B. *Inorganic contaminants*, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- C. *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- D. *Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.*
- E. *Radioactive contaminants*, which can be naturally occurring or be the result of oil and gas production and mining activities.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as individuals with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and some infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The Centers for Disease Control and Prevention and EPA guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants (which, while rare, are more likely to be found in surface water sources than in the ground water used here) are available from the EPA Safe Drinking Water Hotline at (800) 426-4791.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

The City of Bellbrook is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for thirty seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. A list of laboratories certified in the State of Ohio to test for lead may be found at [www.epa.state.oh.us/ddagw](http://www.epa.state.oh.us/ddagw) or by calling (614) 644-2752. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the EPA Safe Drinking Water Hotline at (800) 426-4791 or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

We encourage public interest and participation in our community's decisions affecting drinking water. Regular City Council meetings are scheduled at 7:00 PM on the second and fourth Mondays of each month at 15 East Franklin Street. The Water Foreman will be happy to answer any questions about Bellbrook water quality. Please call (937) 848-8415. For further information, go to the EPA Ground Water & Drinking Water web site at [www.epa.gov/safewater](http://www.epa.gov/safewater).



## Water Quality Data Table

Listed are 20 tests in which any level of contaminant (regardless of how small the amount) was detected in Bellbrook's drinking water for the most recent date up to and including 2014. All detected levels are far below allowed limits. Not listed are over 200 other tests in which **no contaminants** were detected.

The data presented in this report is from the most recent testing done in accordance with EPA regulations by the Bellbrook Water Department. Terms used in the Water Quality Table and in other parts of this report are defined here:

- **Parts per Million (ppm):** or Milligrams per Liter (mg/L) are units of measure for concentration of a contaminant. A part per million corresponds to one second in a little over 11.5 days.
- **Parts per Billion (ppb):** or Micrograms per Liter (ug/L) are units of measure for concentration of a contaminant. A part per billion corresponds to one second in 31.7 years.
- **Maximum Contamination Level (MCL):** the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **Maximum Contaminant Level Goal (MCLG):** the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **Action Level (for Lead and Copper):** the concentration of a contaminant, which, if exceeded, triggers treatment or other requirements which a water system must follow.

Contaminant	Date Tested	Units	MCL	MCLG	Highest Level Found	Range of Detection	Major Sources	Violation
<b>Inorganic Contaminant</b>								
Fluoride	2015	ppm	4.0	4.0	1.12	.21-1.12	Erosion of natural deposits; water additive to promote strong teeth	No
Nitrite	3/29/11	ppm	1.0	1.0	<.02	N/A	Erosion of natural deposits	No
Lead **	Aug-14	ppb	AL=15.0	15.0	309	<5.0 – 309 (90%) 15.2	Corrosion of household plumbing	No
Copper *	Aug-14	ppb	AL=1300	1300	515	12-515 (90%) 266	Corrosion of household plumbing	No
Asbestos	7/22/11	mfl	≥10 Microns	0	0.17	0.17	Product used in A/C Water Main	No
Nitrate	3/4/15	ppm	10.0	10.0	0.95	N/A	Erosion of natural deposits. Runoff from fertilizer use	No
Barium	7/21/14	ppm	2.0	2.0	0.11	N/A	Erosion of natural deposits	No
<b>Volatile Organic Contaminant</b>								
Bromodi-Chloro-Methane	3/4/15	ppb	***	***	1.51	N/A	1 of 4 by-products of chlorination –TTHM's	No
Dibromo-Chloro-Methane	3/4/15	ppb	***	***	2.24	N/A	1 of 4 by-products of chlorination –TTHM's	No
Chloroform	3/4/15	ppb	***	***	0.57	N/A	1 of 4 by-products of chlorination –TTHM's	No
Bromoform	3/4/15	ppb	***	***	0.76	N/A	1 of 4 by-products of chlorination –TTHM's	No
Dibromoacetic Acid	7/30/15	ppb	****	****	Below detectable limit	N/A	By-product of drinking water chlorination HAA5	No
Dichloroacetic Acid	7/30/15	ppb	****	****	Below detectable limit	N/A	By-product of drinking water chlorination HAA5	No
Trichloroacetic Acid	7/30/15	ppb	****	****	Below detectable limit	N/A	By-product of drinking water chlorination HAA5	No
Total Trihalomethanes	7/30/15	ppb	80	0	35.03-41.79	2.26-41.79	By-product of drinking water chlorination	No
HAA5 (Halacetic Acids) Total	7/30/15	ppb	60	0	Below detectable limit	Below detectable limit	By-product of drinking water chlorination	No
Toluene	3/4/15	ppm	1.0	1.0	Below Detection	N/A	Petroleum discharge	No
<b>Residual Disinfectants</b>								
Total Chlorine	Highest qtrly running ann avg Qtr 1	ppm	MRDL 4	MRDLG 4	1.08	N/A	Water additive used to control microbes	No
<b>Synthetic Organic Contaminant</b>								
Alachlor	3/4/15	ppb	2	0	Below detection	N/A	Herbicide runoff	No
Atrazine	3/4/15	ppb	3	3	Below detection	N/A	Herbicide runoff	No
Simazine	3/4/15	ppb	4	4	Below detection	N/A	Herbicide runoff	No
<b>Microbiological</b>								
Total Coliform	143 samples in 2015	Present or Absent	Positive	Negative	1 Positive sample 8/10/15	Positive or Negative	Sampling error or naturally present	No



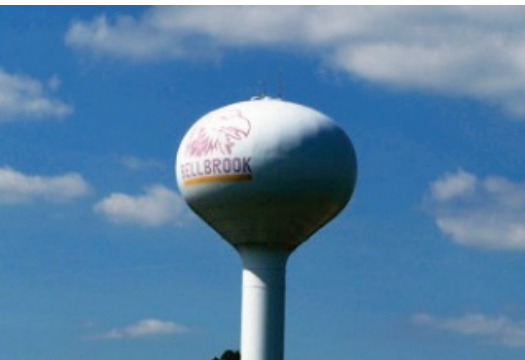
## Water System Updates

### Water Rates Remain Steady

In February, City Council decided not to increase water rates in 2016. This is the fifth consecutive year that water rates have remained stable. According to the annual *City of Oakwood Water and Sewer Rate Survey*, the City of Bellbrook is currently below average in what residents pay for water service.

### Water Main Project

The downtown water main project was completed in the fall of 2015. The contractor added a new water line to connect two major parts of the water system.



### Water Meter Replacement Program

The water meter replacement program started in 2009 and will be completed this year. The program involves either upgrading meters or replacing older meters. The upgrade consists of a low frequency radio transmitter which allows Service Department employees to remotely read the meters from a vehicle on the street. This system has decreased meter reading time from several days to less than four hours per month. The upgrade also provides more accurate readings.

### Water Billing Change: Irrigation

In 2015, City Council voted to eliminate the monthly minimum charge for irrigation accounts. Customers who use water for irrigation are now charged \$4.75 per 1,000 gallons of water.

### Water Tower Painting

The water tower on Upper Bellbrook Road will be repainted this summer. This project is needed as part of the regular maintenance of the tower. The painting will include the new city logo.



## Hydrant Flushing

The annual fire hydrant flushing will occur in the fall. Dates and times will be announced in the August edition of the City Newsletter and on the city's website.

Please avoid doing laundry during this time. If discoloration of laundry occurs, a special detergent is available from the City's Utility Billing Office. If you use a water softener, please set it to "by-pass" during this week. Water may appear rusty during the process, but will return to normal when the process is complete.

If you have any questions regarding Hydrant Flushing, please contact the Utility Billing Office at (937) 848-4638.

## Common Water Customer Questions

### How and where can I pay my bill?

- Pay online – Credit card and ACH payments are accepted via the web.
- Pay by mail – Payments are posted on date of receipt.
- Pay at the drop box – The secure drop box is located at the Utility Billing office.
- Pay in person – 15 East Franklin Street, Bellbrook, Ohio 45305.

### What is the hardness of our city water?

- Elements that contribute to water hardness are calcium and magnesium. The city's water hardness is about 18.22 grains per gallon or 312 milligrams per liter.

### What could cause a higher than normal water bill?

- If it is summer, many residents' water usage increases both inside and out. More bathing, more laundry, filling swimming pools, watering lawns and gardens all add up to higher than normal water bills.
- Undetected leaks can also cause one's bill to increase. Check your toilets and other plumbing fixtures including outside faucets and hose bibs. It may be necessary to have a plumber inspect your plumbing system.

## Water Quality Data Table Continued

Key to Table	
AL=Action Level	TTHM=Total Trihalomethanes
MCL= Max. Contamination Level	HAA5=Haloacetic Acids
MCLG=Max. Contamination Level Goal	* =20 samples, none above AL
ppm=parts per million or milligrams per liter (mg/l)	** =20 samples, two above AL
ppb=parts per billion or micrograms per liter (ug/l)	*** =Added together not to exceed 80 ppb for TTHMs
N/A=not applicable	**** =Added together not to exceed 60 ppb for HAA5

# Bellbrook

### Administration Office

15 East Franklin Street  
Bellbrook, Ohio 45305  
(937) 848-4666

### Utility Billing Office

(937) 848-4638

### Service Department

(937) 848-8415

[www.cityofbellbrook.org](http://www.cityofbellbrook.org)